

**AMENDMENTS TO THE CLAIMS:**

This listing of claims will replace all prior versions and listings of claims in the application.

**Listing of Claims:**

1. (Currently Amended) A system for monitoring and managing an enterprise network, the system comprising:

a plurality of computer network management systems that provide management data for the enterprise network, each computer network management system producing management data concerning monitored operating events that are in need of correction;

a management interface system receiving the management data from the plurality of computer network management systems;

a portal system coupled to the management interface system, the portal system receiving the management data from the plurality of computer network management systems and presenting the management data in a predetermined format;

a client view system coupled to the portal system, the client view system providing a single browser workspace for receiving the management data and simultaneously generating client view data in the form of a plurality of application view windows for displaying a status the status of the enterprise network on a real-time basis in the single browser workspace; and

a workflow system coupled to the portal system, the workflow system receiving the management data from the plurality of computer network management systems and providing one or more workflows in response to the management data, the workflows providing corrective measures that correct monitored operating events that are in need of correction.

2. (Cancelled)

3. (Cancelled)

4. (Currently Amended) The system of claim 1 further comprising a channel format system coupled to the portal system, the channel format system receiving channel format data and using the channel format data to interface with one of the computer network management systems.

5. (Currently Amended) The system of claim 1 wherein each of the plurality of computer network management systems has a log-in procedure, the system further comprising a user login system coupled to the portal system, the user login system receiving user identification input data and generating management system login data for access to each of the plurality of computer network management systems.

6. (Original) The system of claim 1 further comprising a workflow edit system coupled to the portal system, the workflow edit system receiving workflow process data from an operator that defines a workflow.

7. (Original) The system of claim 1 further comprising a workflow execution system coupled to the portal system, the workflow execution system executing predefined workflow process data to perform a workflow.

8. (Cancelled)

9. (Original) The system of claim 1 further comprising an element information system coupled to the portal system, the element information system receiving network element data from one or more network elements and providing the network element data to the portal system.

10. (Cancelled)

11. (Cancelled)

12. (Previously Presented) The system of claim 1 wherein the portal system further comprises a web server layer that generates \*.HTML data for a component and performs translation of data for the component.

13. (Previously Presented) The system of claim 1 wherein the client view system further comprises a client layer that provides visual representation data for a component.

14. (Currently Amended) A method for monitoring and managing an enterprise network made up of a plurality of management systems that include web pages that provide management data for the enterprise network, the web pages of each management system displaying producing management data concerning monitored operating events that are in need of correction, the method comprising the steps of:

receiving the management data from the ~~plurality~~ web pages of the management systems and presenting the management data in a predetermined format;

receiving the management data in the predetermined format and generating client view data in the form of a plurality of simultaneously displayed view windows in a single browser workspace for displaying a status ~~the status~~ of the enterprise network on a real-time basis in the single browser workspace; and

providing one or more workflows in response to the management data, the workflows providing corrective measures that correct monitored operating events that are in need of correction thereby managing the enterprise network.

15. (Cancelled)

16. (Currently Amended) The method of claim 14 wherein the step of correcting the operating events comprises preventing the operation of one or more of a group ~~the group~~ including a TOP call command, a hard-coded URL, a hard-coded frame reference, or rule-based text manipulation of proxied data sources.

17. (Previously Presented) The method of claim 14 wherein the step of providing one or more workflows comprises:

selecting one or more workflow application data fields for a first workflow application;  
creating a workflow process map;

assembling the workflow data fields and the workflow process map into a workflow process; and  
storing the workflow process.

18. (Original) The method of claim 17 further comprising:  
selecting one or more workflow application data fields for a second workflow application;  
modifying the workflow process map to include the second workflow application data fields;  
assembling the first workflow application data fields, the second workflow application data fields, and the workflow process map into the workflow process; and  
storing the workflow process.

19. (Original) The method of claim 17 wherein storing the workflow process further comprises:  
performing a workflow process test to determine whether the workflow generates acceptable results; and  
storing the workflow process if the workflow generates acceptable results.

20. (Original) The method of claim 17 further comprising:  
associating one or more flags with the workflow process; and  
presenting a user with a user-selectable control to allow the user to execute the workflow when the one or more flags are activated.

21. (New) A system for monitoring and managing an enterprise network, the system comprising:

a plurality of computer network management systems that provide management data for the enterprise network, each management system producing web pages;

a management interface system receiving the web pages from the plurality of management systems;

a portal system coupled to the management interface system, the portal system receiving the web pages from the plurality of management systems and presenting the management data in a predetermined format;

a client view system coupled to the portal system, the client view system providing a single browser workspace for receiving the web pages and displaying the web pages in the form of a plurality of application view windows in the single browser workspace; and

a user login system coupled to the portal system, the user login system including a map of user ID and logon password data for each management system that a user is authorized to access;

means for receiving user identification input data for causing the user login system to generate management system login data for access to each of the plurality of the management systems through one of the web pages associated with a given management system.